

## World Class Support

### Regional Support from the Global Viscosity Expert

Established in 1934, Brookfield is the world leader in the manufacture and supply of measurement equipment for viscosity, texture analysis and powder flow. Our customers are found in manufacturing, research and development and education. Continuity of instrument performance and reliability of measurement data are critical. We know what it takes to keep your Brookfield instrumentation in peak operating performance.



## AMECare Service Programs

All work is carried out by our own accredited service engineers who provide the quality service you need to ensure credibility of your measurement results.

- Factory trained in maintenance and calibration
- Use NIST traceable calibration tools
- Trained to resolve instrument issues that can affect operation.

## AMECare Products and Services

- ✓ Service Contracts and Warranty Extension
- ✓ Installation and IQOQPQ
- ✓ Operator Training
- ✓ Method Development and Consultation



## AMECare Benefits

- Protect your investment
- Reduce unscheduled downtime
- Ensure instrument reliability
- Ensure accuracy of measurements
- Extend instrument life expectancy
- Ensure compliance to Industry standards
- Extend the factory warranty
- Use of rental equipment prevents downtime
- Peace of mind

### Learn More

To learn more about our AMECare Service Programs covering all LAB instrumentation products, contact your nearest AMETEK Brookfield Sales office.



## Service Programs

Maintaining your instrument delivers results you can trust.

The maintenance of your precision instrumentation requires technological expertise, in-depth knowledge of operation use and measurement principles of our instruments, and specialized tools to maintain system performance. AMECare Service Contracts from AMETEK Brookfield are designed to reduce downtime and ensure your instrument maintains optimum performance. All work is carried out by our accredited service engineers who are dedicated to providing the quality support that you need to ensure reliable measurement results:

- ✓ Factory trained in maintenance and calibration procedures
- ✓ Use NIST traceable tools
- ✓ Trained to resolve instrument issues that affect operation
- ✓ Use original replacement parts

We have three factory Service Contracts available (Bronze, Silver, Gold). Select a multi-year service contract and benefit from substantial savings.

Feature	No plan	Bronze	Silver	Gold
Guaranteed repair time	6 Weeks	3 Weeks	1 Week	2 days
Guaranteed loaner ship time	None	1 Week	3 days	1 day
Annual Calibration	Available for purchase	Included	Included	Included
Firmware Upgrades	Available for purchase	Included	Included	Included
Repair Labor	No discount	10% discount	30% discount	Included
Repair Parts	No discount	10% discount	20% discount	Included
Warranty	One Year	Extended	Extended	Extended
Return Shipment	Not included	Included	Included	2 days return

Contact us to discuss your needs.